

MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Final
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Meeting Name: IPRS Core Team Meeting
Facilitator: Eric Johnson, DMH
Scribe: Debra Haraway
Date: 2/21/07
Time: 10:30 – 11:30 a.m.
Location: Hargrove, Conference Room D

IPRS Core Team Attendees:

x Rick Kretschmer
 x Cheryl McQueen
 Gary Imes
 x Joyce Sims
 x Rick DeBell
 x Carlisa Stallings
 x Thelma Hayter
 x Eric Johnson
 x Tim Sullivan

Others:

x Jamie Herubin
 x Sandy Flores
 x Mike Frost
 x Myran Harris
 x Chris Ferrell
 Deborah LeBlanc

Attendees:

x Alamance-Caswell	x Onslow-Carteret
x Albemarle	x OPC
x Catawba	x Pathways
x Centerpoint	x Pitt
x Crossroads	x Roanoke-Chowan
x Cumberland	x Rockingham
x Durham	x Sandhills Center
x Eastpointe	x SE Center
x Edgecombe-Nash	x SE Regional
Five – County MHA	x Smoky Mountain
Foothills	x Tideland
x Guilford	x Wake
x Johnston	x Western Highlands
x Mecklenburg	x Wilson-Greene
x Neuse	
x New River	

Attendees:

Item No.	Topics
1.	Roll call
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.
3.	Upcoming Check-writes (cut-off dates) – February 22 , March 1, 8, 15, 22
4.	Agenda items <ul style="list-style-type: none"> • NPI Seminar...March 2007 • http://www.dhhs.state.nc.us/dma/NPI.htm for seminar information • Beta Test (NPI) Readiness • Email w/run-dates to be distributed • LME Community Need for Batch Data Updating (834) • Beta Test (NPI) Requirements Review • 100 records/LME/submission; Format test; full cycle run, 835 • Commence March (BOM) • Beta Test (834) Requirements Review • 20 records/LME/submission • Commence April (BOM) • Reminder...Send in NPI data • IPRS Questions or Concerns • MMIS Updates – Tim Sullivan & Chris Ferrell • NPI Questions/Concerns • Medicaid Questions or Concerns
6.	DMH and/or EDS concluding remarks <ul style="list-style-type: none"> a. For North Carolina Medicaid claim questions / inquires please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator. <ul style="list-style-type: none"> i. Physician phone analyst (i.e. Independent Mental Health Providers)-4706 i. Hospital phone analyst (i.e. Enhanced Service
7.	Roll Call Updates

Next Meeting: February 28, 2007

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc.
Call the IPRS Help Desk – 1-800-688-6696, ext 53355 or 919-816-4355
, M-F, 8 a.m.-4:30 p.m., excluding holidays.

IPRS Question and Answer email address – iprs.qanda@ncmail.net

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)	
Item No.	Topics
1.	Roll Call
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.
3.	<p>Upcoming Check-writes February 15, 22, March 1, 8, 15, 22-The cutoff date was the 15th are there any questions regarding this?</p> <p>A: NO</p> <p>We have a checkwrite this February 22nd and it will be the last checkwrite of the month.</p>
4.	<p>Agenda Items</p> <ul style="list-style-type: none"> • NPI Seminar...March 2007 <p>http://www.dhhs.state.nc.us/dma/NPI.htm for seminar information-NPI workshops: (Chris): There will be ten (10) NPI workshops so please register using the information found in the February Medicaid Bulletin.</p> <p>Please find the location that is near you and also continue to submit your NPI number(s). If you have any questions call provider services. The website to register is on the agenda and as follows: http://www.dhhs.state.nc.us/dma/NPI.htm.</p> <ul style="list-style-type: none"> • Beta Test (NPI) Readiness • Email w/run-dates to be distributed <p>- NPI Beta Testing (Cheryl): We need more volunteers; currently we only have ten (10). Reminder the start date is March 5th, we will send out an email/alert with details of test claim submission, mailbox information, and claim count. Just a reminder you should be updating the NPI and zip code for your attending providers that are not directly enrolled. We still haven't received all of the LME information (your NPI information and zip code+4 numbers).</p> <p>Q: If we aren't ready for the first run can we participate in subsequent runs?</p> <p>A: This is not a problem.</p> <ul style="list-style-type: none"> • LME Community Need for Batch Data Updating (834) • Beta Test (NPI) Requirements Review • 100 records/LME/submission; Format test; full cycle run, 835 • Commence March (BOM) • Beta Test (834) Requirements Review- Beta Test (834): • 20records/LME/submission • Commence April (BOM) <p>(Cheryl): In April we will be beta testing the new 834 layout and we need volunteers. We currently have three (3) testers, but we specifically need a CMHC user. We can start accepting 834 and 837 format testing now. If you would like to submit your format testing please send it to NCXIXIPRSECS@EDS.com. Send 834 and 837 in the new layout to the address above with the subject line specifying which layout you are sending.</p> <p>Q: Will you include the web address in the minutes?</p> <p>A: Yes and we will send out a memo/email about the beta testing.</p> <p>(Thelma): There will be no transition period for the 834 submissions when we go to the new version of the 834.</p>

(Mike): Update on the browser screen issues:

1. The EL screen is fixed but the enrollment screen is still in the process of being repaired.
2. This weekend EDS is going to perform a server update to the EDI system so the submission of files to your mailbox on Saturday or Sunday will not be available. Submission can begin again on Monday. An "alert" will be sent out about this subject.

Q (Mecklenburg): Is the cross-reference screen working; we've had some issues with it?

A (Mike): We were not aware of this issue. Please send in the example to the IPRS Q&A.

- IPRS Questions or Concerns
- MMIS Updates – Tim Sullivan & Chris Ferrell
- NPI Questions/Concerns
- Medicaid Questions or Concerns

Q (Tommy - Sandhills): Question about providers billing residential treatment services and getting endorsed. I saw a memo stating that the LME can bill conditionally through June 30, but that the LME should stop billing May 1st. What if a conditional provider has not received their number; how is billing performed from May 1st to June 30th? Should they wait to bill until the number is received?

A (Thelma): As soon as the residential endorsed provider is enrolled in Medicaid they are to begin billing Medicaid directly. If they are conditionally endorsed, they need to meet full endorsement requirements by June 30.

Q (Edgecombe/Nash): Tom, where did you get this information?

A (Tommy): It came from the "Council" minutes.

Q (Thelma): **The memo regarding this information is NOT official at this point.** I've talked to Dick Oliver and they are stating that the memo will be out soon. Please wait for the memo to come out regarding the dates in question.

(Beth-Pathways): If everyone would check Implementation "Update 20" that came out about the endorsement extension at the bottom of the memo it states that you can still bill for residential providers past December 31st. We all have this information but we may not be aware of this information.

Q (Thelma): What is the date of the "Implementation Update 20"?

A: 12/12/06

R (Thelma): **This memo is only for those providers who were endorsed but not yet enrolled.**

Q (Tommy-Sandhills): Are there any updates on the crisis funds?

A: Yes. Spencer is working on a memo that will be posted soon. Once the memo is released, IPRS programming change activities will begin. The proposal is to have the seven (7) services pay out of Crisis Services first. The hierarchy has not yet been changed and will be taken care of when the memo is released.

Q (Janet-Johnston): Is the money for crisis funding not available yet? We have started billing from this for the old services only; not the new services.

A (Thelma): That has not been approved yet.

Q (Tommy): What is the status of changing the duration of consumer's enrollment in the crisis pop group?

A (Thelma): That has not been approved yet either. I will check with Spencer to see if the ten (10) day instead of three (3) day crisis services is addressed.

Q (Tammy-Tideland): I have a question regarding the prior approval process for the developmental therapy. Is it going over the four (4) hours per day? Is it documented somewhere?

A (Cheryl): The process is that you have to establish a prior approval with IPRS for the total number of units the client is receiving; not the overage above the limit. .

C (Thelma): A memo should be coming out soon regarding this issue.

	<p>Q (Beth-Pathways): Regarding the new services that we received for the subsequent hospital services; are they supposed to have a prior approval as well? We are getting denials (for procedure codes 99231, 99232, and 99233)?</p> <p>A: Please send in an example to Q&A.</p> <p>Q (Tom-WH): I would like to confirm the last check write cycle to draw down current fiscal year dollars. Is it the June 14th cutoff?</p> <p>A: Yes.</p> <p>Q (Tom-WH): The last check write to bill prior year dates of service is the last check write in October?</p> <p>A: As of right now, yes.</p> <p>Q (Terry-Tideland): On last week's checkwrite we never got all files in and others state that they have had the same problem and noticed transmissions were extremely slow. Is this an issue that is being addressed?</p> <p>A: Tim Sullivan will check with ECS about this problem and find out if sending multiple files at once is still an issue.</p> <p>Q (Eastpointe): Is there such a thing as a "23 hour bed"?</p> <p>A: Please send your question to Q&A. we will need to get our policy team to provide clarification.</p> <p>Q (Whitney-SER): We have a provider who is providing case management for a Medicaid consumer who is living out of a state facility. Is there any way they can bill the case management if they can't bill to Medicaid to IPRS? How would that be done?</p> <p>A: Not yet, we are trying to create new IPRS only procedure codes. We hope to have this approved in the next few weeks.</p> <p>Q (Tom-WH): Has there been any clarification as to whether the therapeutic foster care requires an NPI? How about CAP MR/DD services and supplies?</p> <p>A: The last we heard, "yes" on the therapeutic foster care and "no" on the CAP MRDD services. We have not heard about supplies.</p> <p>Q (Jeanna - Catawba): Is there a place on the DMA website that I can go to find a list of the types and specialties for something beyond the enhanced and direct enrollment expansion of outpatient providers?</p> <p>A (Chris): Currently on the DMA website there is not a conclusive list. Anything that would come out would be in a special bulletin.</p> <p>Q (Kim-Neuse): I am having problems getting the NPI numbers from providers. Is there anything we can do?</p> <p>A (Cheryl) Tell them that their payments would likely be impacted because we will not have the information required to process the claims.</p> <p>Q (Eastpointe): We are still getting a lot of denials on the "286 CDSA" issue (we have a lot of denials). Has anything been resolved on this yet?</p> <p>A (Tim): There are resources researching this issue. A recommendation will be made to DMA.</p>
5.	<p>DMH and/or EDS concluding remarks</p> <ul style="list-style-type: none"> • For North Carolina Medicaid claim questions / inquires please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator. <ul style="list-style-type: none"> i. Physician phone analyst (i.e. Independent Mental Health Providers)-4706 ii. Hospital phone analyst (i.e. Enhanced Service Providers / LME) - 4707
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